



X-Complete PTY Ltd
PoBox 1010
Edenvale
1610
Fax: 0865800982

TERMS AND CONDITIONS

The client is responsible to check the Estimate/Quote to ensure all requested work has been noted on the said estimate/quote as only these works will be completed.

Once deposit is paid the client agrees to these terms and conditions and accept they understand these terms.

As the weather is not controlled the due date or finish date will automatically be postponed by rain and temperature being too high or too low.

Once snag list has been action final payment is due within 72 hours and no longer.

If there are not facilities for the work team a port-a-potty will be supplied for the client account

If in the event of a strike the Company will not be liable for delays or non-arrivals

We request all valuables to be removing to prevent damage

All materials are the property of X Complete PTY till full payment has been made

The quote and costing of materials on the estimate might vary as required no refund will be given in this case unless agreed upon.

If at any stage the team consisting of all workers of the X Complete company are in danger or threaten the company has the full right to remove all workers from site at any means necessary

- In the event that the team feels unsafe either by the environment or a threat ie a dangerous dog or any other animal the team will be removed until such time that the threat is managed accordingly.
- If any of the team is injured on duty in the line of work by a client instruction or and animal attack the client will be liable for all medical bills and also loss of income for X Complete for the staff member expertise level

Once Deposit has been paid the customer has accepted the estimate and an invoice shall be generated which should be paid in full on completion of the works.



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If there is delay on behalf of the client to complete the works, the company has the right to claim full payment and works completed at a later stage.

A inconvenience fee will be charged to cover cost of the job being delayed and lost in revenue and bookings

If any additional cost are incurred by the company to provide an estimate the client will be liable for these charges.

In the case where a discount has been provided and the account is not settled on completion of the works the discount will be removed and the full price will be owed.

If the project is delayed due to the client ordering or supplying materials or services (separate contractor arranged by the client) the company (X Complete) will not be held responsible for the project not to be completed on time.

- The company can request full payment if these delays will cause X Complete to finish the work on time and thus lose the ability to earn income.
- The client will be held liable for delay charges if so incurred.
- The company can reschedule to manage the delayed materials or after the services by the 3rd party contractor has been rendered. This might have a cost involved to cover traveling and or if a specialist has to be used from a site.
- If the client wants to and has supplied his own materials and it was included in the company costing towards the works the company has the right to not refund the client as the costing has been done as a unit and discounts have been applied as such a fashion.

Once Deposit has been paid the customer has accepted the estimate and an invoice shall be generated which should be paid in full on completion of the works. If the client wishes to cancel the job X Complete retains the right to charge expenses and retain the deposit. If there is delay on behalf of the client to complete the works, the company has the right to claim full payment on works completed according to the invoice.

In the event the customer supplies the materials X Complete can only carry the warranty on the workmanship.